

# HOMeward BOUND SERVICES, INC.

## Assisted Living Service Agreement

Agreement Number

\* Social Security Number is Agreement Number

### Daily Home Service Schedule

- |                                   |          |
|-----------------------------------|----------|
| <input type="checkbox"/> Bronze   | 30 days  |
| <input type="checkbox"/> Silver   | 90 days  |
| <input type="checkbox"/> Gold     | 180 days |
| <input type="checkbox"/> Platinum | 360 days |

This is a Service Agreement contract. Homeward Bound Services, Inc. (H.B.S.) is the "service provider". The person who signs this agreement and the application attached to this agreement is the customer/subscriber hereinafter referred to as the "customer".

**1. WHAT IS COVERED:** In consideration of the price paid by the customer, H.B.S. shall provide services A through G up to the terms of the daily home service schedule. If the customer desires, H.B.S. will assist the customer, or customer's doctor, or caregiver, in creating a "Plan of Services".

- |                      |   |
|----------------------|---|
| <b>A. EATING:</b>    | Shall prepare and serve customer meals.                     |
| <b>B. BATHING:</b>   | Shall assist with bathing, showering and grooming.          |
| <b>C. DRESSING:</b>  | Shall assist customer with dressing/undressing.             |
| <b>D. SHOPPING:</b>  | Shall shop for customer's food and supplies as needed.      |
| <b>E. LAUNDRY:</b>   | Shall utilize customer's laundry facilities and supplies.   |
| <b>F. CLEANING:</b>  | Shall perform light housekeeping for customers living area. |
| <b>G. TOILETING:</b> | Shall assist customer with commode or bedpan as needed.     |

**2. WAITING PERIOD:** Services A through G shall be provided to the customers after the waiting period as listed on the attached application has expired.

**3. CUSTOMER/SUBSCRIBER:** Understands that A through G are non-medical services and agrees that service provider is not responsible for damage or breakage to; appliances, dinnerware or spills. Customer agrees not to bring legal action to recover money for broken or damaged property or care for medical services.

**4. RENEWAL:** This agreement is guaranteed renewable. The price quoted by the service provider will reflect the price for the cost of services at the time of renewal.

**5. RIGHT OF REFUSAL:** Service provider has the right to refuse service; a) if the customer or any one at their residence is physically or medically dangerous or if; b) information regarding the customers medical history is incomplete or falsely stated on the attached application, or if; c) services requested do not fall within the scope of services as outlined in Section 1, items A through G above; d) if the contract fees are not paid or if the contract is otherwise not in good standing.

**6. ENTIRE AGREEMENT:** This contract, including the Application and any applicable Addendum, which are attached hereto and made a part hereof, contains all the agreements between the customer and the service provider. By signing this contract both the customer and the service provider agree to do what the contract says. Nothing, which the customer has said orally to the service provider or the service provider has said orally to the customer changes the terms of this contract. Definitions of terms are set forth on the reverse side.

**7. NOTIFICATION:** Customer shall give service provider 72 hours notice to schedule home care service. The telephone number to request service is (888) 882-0206 or (610) 626-6603.

**8. UNFORESEEN CONDITIONS:** Provider will make a reasonable effort to provide services subject to Acts of God or other events beyond provider's control including without limitation accidents, fire, explosion, weather conditions, labor strikes, acts by military or civil authority, national emergencies, insurrections, riots, wars or other circumstances beyond the control of the provider.

**9. CANCELLATION:** Customer may cancel this transaction, without any penalty or obligation, within three business days from the application date. If customer cancels within 3-business days payment will be returned within ten business days following receipt by Homeward Bound Services, Inc., of the cancellation notice. To cancel this transaction, mail or deliver a signed and dated, letter, telegram or any other written notice to **Homeward Bound Services, Inc.** 699 Burmont Rd., P.O. Box 1022, Drexel Hill, PA 19026

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